



# Advice Sessions Re-opening at City Library, 33 New Bridge Street NE1 8AX

Our public drop-in advice sessions at City Library will re-open on a restricted basis from **Monday 3 August**:

**11- 4 Monday – Friday**

We continue to provide advice by phone, webchat and e-mail:

<b>General advice:</b>	Adviceline Service 9 - 5 Monday -Friday Tel: <b>0300 3309055</b> E-mail: <a href="mailto:citycab@newcastlecab.org.uk">citycab@newcastlecab.org.uk</a> Webchat: <a href="https://www.citizensadvice.org.uk/">https://www.citizensadvice.org.uk/</a>
<b>Covid-19 information, updates and guidance</b>	Our website: <a href="https://www.citizensadvice-newcastle.org.uk/">https://www.citizensadvice-newcastle.org.uk/</a> National Citizens Advice website <a href="https://www.citizensadvice.org.uk/">https://www.citizensadvice.org.uk/</a>
<b>Universal Credit Help to Claim Service:</b>	Telephone 0800 1448444 Textphone 18001 0800 144 8 444 Webchat: <a href="https://www.citizensadvice.org.uk/benefits/universal-credit/claiming/helptoclaim/">https://www.citizensadvice.org.uk/benefits/universal-credit/claiming/helptoclaim/</a>
<b>Debt advice:</b>	E-mail: <a href="mailto:moneyadvice@newcastlecab.org.uk">moneyadvice@newcastlecab.org.uk</a>
<b>Home Energy advice</b>	Tel: Powergrid Care: 0370 145 1450 9 – 5 Mon-Fri E-mail: <a href="mailto:powergrid@newcastlecab.org.uk">powergrid@newcastlecab.org.uk</a>
<b>Mesothelioma Welfare advice:</b>	Tel: 07585 539498 E-mail: <a href="mailto:sarah.thomas@newcastlecab.org.uk">sarah.thomas@newcastlecab.org.uk</a>

Our outreach sessions at Prospect Medical Centre and Action for Children in Benwell remain closed until further notice.